

Name:

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Introduce yourself in a brief paragraph:

Ayon is a Postdoctoral Research Fellow in the Business Process Management Research Group at the Faculty of Science and Technology, Queensland University of Technology. Prior to this Ayon was with the Department of Industrial and Systems Engineering, National University of Singapore as research scholar working towards his Ph.D. He has overall four years of work experience in industry as well as in academics in India. His research interest spans different topics in the area of business process management and quality engineering and management, including service process prioritization, service quality and six sigma.